

Congratulations!

Priority will be your new service provider.

Effective July 1, 2024

FAQs

FREQUENTLY ASKED QUESTIONS



How can I contact Priority?

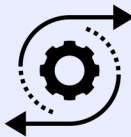
Phone: (586) 228-1200

Live Chat: [Prioritywaste.com](https://www.prioritywaste.com)



Will my service day stay the same? YES

Yes, your service day will remain the same. Please have your trash, recycling, and compost out by 7 am the day of your service. Remember, you have a collection day, not a collection time.



Will any of my services change? NO

No, Priority will perform the same services according to the contract specifications of your municipality.



Will my current carts be serviced? YES

Yes, Priority will service the existing carts that you are using. If you are in need of a cart repair, Contact us by phone or website.



What are the holidays Priority observes?

Priority observes six major holidays including Christmas, New Year's Day, Independence Day, Thanksgiving, Memorial Day, and Labor Day.

(586) 228-1200





COMPANY PROFILE

About Us

Priority is an technology-focused environmental service provider that services Michigan, Indiana and Ohio.

What We Do

Disrupting the industry with new technologies.

The Priority Difference

- Logistic Driver Coordinators
- Live 360 Camera on every truck
- GPS Routing Technology



Our Service

- Residential
- Commercial
- Industrial
- Environmental Services

Why Us

Excellent Customer Service
Human-to-Human Interaction

- 20s Average Hold Time 
- 1:17s Average Call Duration 

Successful
Pick Up Rate

Transparent
and Reliable

